Are you concerned about your Childs'/Young Persons' learning or other special need/s?

Do you understand what your Childs'/Young Persons' early years setting/school/further education setting can do to help if they feel your child/young person has special educational needs?

Would you like to be able to talk to someone about your Childs'/Young Persons' education?

Do you find it hard to talk to your Childs'/young persons' early years setting/school/further education setting about your concerns?

Would you like to be put in touch with any parent/carer groups, independent supporters or voluntary organisations?

Would you like someone to help you prepare for your Childs'/Young Persons' annual review or other meeting about their education?

# SENDIASS TORBAY CONTACT DETAILS

#### **Phone:**

01803 208239

#### **Email:**

info@sendiasstorbay.org.uk

### Website:

www.sendiasstorbay.org.uk

We also offer community drop-in sessions in Torquay, Paignton and Brixham.

Please see our website for more information about drop-in sessions.







# Parent Information



Information, Advice
& Support Service

## Who we are

SENDIASS (Special Educational Needs and/or Disabilities, Information, Advice and Support Service) is a service that offers free confidential, independent and impartial information, advice and support. This service is for parents/carers in relation to children/young people aged (0-25). This service is also for children/young people in Torbay.

We work closely with the Local Authority, Schools, professionals and other agencies/voluntary sector.



## What we can offer

We offer information, advice and support about the law on Special Educational Needs and Disabilities covering:

- Education, Health and Social care;
- National and local policy;
- The Local Offer;
- Your rights and choices;
- Your opportunities to participate.

## **How we provide this**

- Phone Helpline;
- Community based face to face Drop-in's;
- Website;
- Publications;
- Training events.

## **Individual Support**

We can also offer more individual support and advice in relation to SEND if you need it.

This can include:

- Talking through your worries and concerns;
- Helping you understand letters, reports and processes;
- Assisting you to write letters and/or complete forms;
- Supporting you to prepare for and/or attend meetings;
- Guiding you throughout processes (e.g. Assessments, Admissions, Exclusions, Complaints and Appeals);
- Providing you with an Independent Supporter (specifically focused on EHC Assessment, Conversions and Plans).



